



CHIEF EXECUTIVE OFFICE

Service Integration Branch

January 13, 2014

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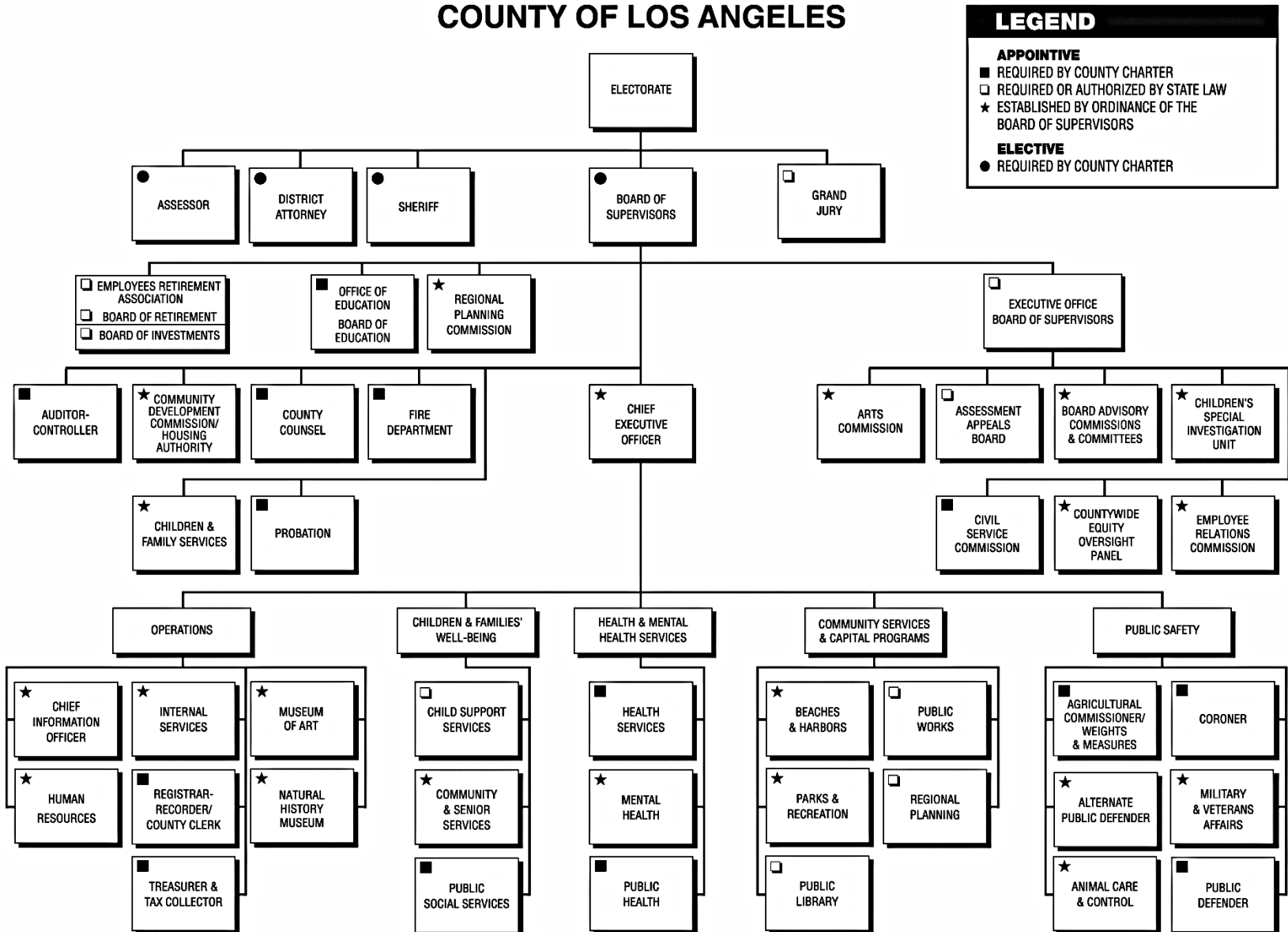
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Background

COUNTY OF LOS ANGELES ORGANIZATIONAL STRUCTURE

COUNTY OF LOS ANGELES



Footnote: Several departments report directly to the Board of Supervisors or are headed by elected officials, but work with the Chief Executive Office through the clusters. These are: Assessor, Auditor-Controller, Executive Office of the Board of Supervisors, County Counsel (Operations); Community Development Commission (Community Services and Capital Programs); Children & Family Services (Children & Families' Well-Being); Sheriff, District Attorney, Fire, Probation (Public Safety).

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SIB Mission

In May 2000, the Board of Supervisors approved the creation of the Service Integration Branch (SIB) within the Chief Administrative Office, and the Los Angeles County Code was amended to add 22 ordinance positions in order to:

1. **Support and coordinate collaborative policy development initiatives**
 - Development of policy recommendations to enhance services for children and families, including direct staff support for collaborative initiatives.
2. **Assist County departments to integrate service delivery systems**
 - Planning and implementation support services, including analysis and assessment of service delivery systems and issues associated with integrating departmental services.
3. **Help provide children and families with needed information**
 - Data integration and evaluation services, including development of quality assurance and evaluation designs, as well as integration of data systems and tracking of service outcomes.

In addition, an accompanying Ordinance amended the Los Angeles County Code to establish the **Policy Roundtable of Child Care**, in order to provide leadership to enhance the availability and quality of child care.

FY 2013-14 SIB Staffing Budget

In April 2013, the Service Integration Branch was again transferred to the CEO/Children and Families' Well-Being Cluster. For FY 2013-14, a total of 49 items are budgeted, as shown below by SIB unit and funding source.

SERVICE AREA	SIB UNIT	FTEs	VACANT
MANAGEMENT	Management	6.0	-
SERVICE INTEGRATION	Integrated Services & Partnerships	4.0	1.0
	Housing & Homeless	3.0	1.0
POLICY DEVELOPMENT	Office of Child Care	14.5	4.5
	Education Coordinating Council ²	3.0	3.0
DATA INTEGRATION & EVALUATION	IT/Infrastructure Development	4.0	-
	Research and Evaluation	6.0	2.0
ADMINISTRATION STAFF SUPPORT	Budget, Contracts, and Admin.	5.5	1.5
	Revenue Enhancement	3.0	1.0
TOTAL FTEs		49.0	
VACANT			³ 14.0

¹Total budget shown for each unit is based off of class and salary listings, estimates do not include actual earnings and anticipated salary savings.

²Staff from other units are currently covering the ECC.

³Three of the 14 vacant items are currently unfunded.

Current SIB Units by Service Area



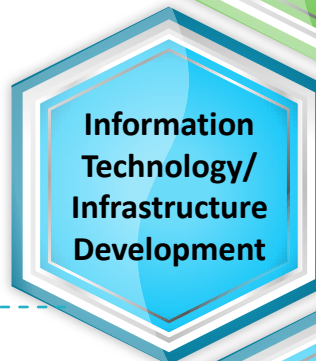
SERVICE INTEGRATION among County departments and partners to improve the lives of children and families.



POLICY DEVELOPMENT to make recommendations that improve the quality and access to services.



DATA INTEGRATION & EVALUATION to enhance information sharing and learn from program outcomes.



ADMINISTRATIVE SUPPORT to manage the Branch's \$31.4 million budget, contracts, and enhance revenue collection.



SIB Units – Service Integration



Integrated Services & Partnerships

Service integration among County departments and partner agencies to enhance service delivery and improve the lives of children and families.

Total Staff: 4 FTEs; 1 Vacant

- **Integrated School Health Centers Pilot** – Pilot at LAUSD's Fremont High School ensures DCFS and Probation youth receive needed dental, medical, and/or mental health services.
- **San Fernando Valley Family Support Center** – To launch in 2015, a **one-stop location** will provide integrated County services to clients. Includes: DCFS, DPSS, DHS, DPH, DMH, CSSD and Probation.
- **Crossover Youth** – **Streamlined process** to screen and link 241.1 crossover youth to substance abuse services; developing an **automated tracking system** to record referrals and services.
- **Probation Aftercare** – **Enhanced comprehensive service delivery** to reduce the likelihood of probation youth returning to the system. Services provided to youth while in Camp and post-Camp. Includes: Probation, DMH, DHS, LACOE.
- **Gang Strategies** – Creating partnerships aimed at preventing families and children from becoming gang-involved or engaging in delinquent activities. Projects include: Juvenile Reentry Council and Parks After Dark.

Homeless & Housing

Advises Board of Supervisors, government agencies, and community-based orgs. on homeless-related policy, planning and programmatic issues that affect the County.

Total Staff: 3 FTEs; 1 Vacant

- **Family Solution Centers** – Streamlined access to services and supports for homeless families. Since March 2013, a total of **1,399 families received services** and a permanent housing plan; **261 families attained permanent housing**.
- **Homeless Prevention Initiative (HPI)** – In 2006, the Board approved \$100 million to prevent and reduce homelessness. An **ongoing budget of \$8.3 million** funds a total of eight programs, including: Homeless Court, Homeless Encampment Protocol and Collaborative, a Housing Database, and DPSS GR Homeless Program.
- **TAY Demonstration Project** – Permanent supportive housing for youth transitioning out of either the DCFS or Probation systems with mental health issues.
- **Gateway Cities** – **\$1.2 million to 27 Gateway cities** to fund street-based outreach services and permanent housing for the homeless.
- **Encampment Services** – On-site outreach services to homeless individuals living in encampments.

SIB Units – Policy Development



Supports policy recommendation formulation, planning, and implementation efforts to improve the availability, quality, and access to child care in Los Angeles County.

Total Staff: 14.5 FTEs; 4.5 Vacant

- **Policy Roundtable for Child Care** – Established in 2001, the 25-member Commission appointed by the Board provides recommendations on policy, systems, and infrastructure.
- **Child Care Planning Committee** – In 1997, as a result of state legislation, a 50-member local council formed for LA County to engage parents, child care providers, agencies, and community in planning efforts (including a countywide child care needs assessment).
- **Child Care Quality Rating System** – To date, **429 child care providers** have participated in a Quality Rating & Improvement System (QRIS) for child care providers within LA County. A total of 245 child care providers have participated in the Steps to Excellence Program (STEP), and 184 providers have participated in Race to the Top (RTT).
- **AB 212: Child Development Training Stipend Program** – In FY 2012-13, awarded **1,286 stipends** to child care providers working directly with young children while completing child development coursework (totaling \$2.58 million).



Created by the Board of Supervisors in November 2004, the ECC is charged with raising the educational achievement of foster and probation youth throughout Los Angeles County.

Total Staff: 3 FTEs; 3 Vacant

- **School Attendance Taskforce** – **Improved school attendance** of Los Angeles students, particularly DCFS and probation youth, by changing municipal code for the City of Los Angeles and policies for LAPD and LAUSD Police to reduce truancy citations (7,500 students received citations last year). Shaping legislation to reduce suspensions, expulsions, and opportunity transfers; and creating a diversion program to reduce arrests for minor infractions and instead refer youth to Probation.
- **Electronic Education Data Sharing** – Working with DCFS to **expand** an electronic Student Information **Tracking System** designed to share education records between school districts and DCFS. Pilot system was created with LAUSD with over 8,000 DCFS students; expanded to include Pomona Unified; and working with LACOE and partners to add school districts.
- **Advisory Board** – Serving as the leadership team for the National Youth Law Center in their work to develop the Local Control of Funding Formula framework in Los Angeles County. Statewide, there is approximately \$15 million annually allocated for foster youth programs.

SIB Units – Data Integration & Evaluation



Information Technology & Infrastructure Development

Supports the development of cross-agency information technology solutions, including linkages for data sharing.

Total Staff: 4 FTEs

- **Los Angeles Network for Enhanced Services (LANES)** – Public/private partnership for an **integrated**, secure and forward-looking **information management system** that will facilitate timely, patient-centered and high quality healthcare across the continuum of services, and continuous quality improvement of healthcare and public health processes and outcomes.
- **Enterprise Master Person Index (EMPI)** – Electronic system for identification of unique individuals across County departments, to facilitate **data sharing** initiatives across departments. The first phase includes DCFS, DHS, and DMH, and is targeted for implementation in 2014.
- **Los Angeles County Helps! (LACountyHelps.org)** – Maintains the Internet-accessible application to identify health and human services a County resident may be eligible based on an anonymous questionnaire, and guides how to apply for the services. LACountyHelps currently averages over **1,000 visits per day** and is available in eight languages.
- **Technical Advisor** – Technical advice and project management for multi-departmental County projects, public/private partnerships and other SIB units.



Research & Evaluation

Recommendations for implementation, assessment, and enhancement of County programs through such analytics as: integrated data systems, forecasting, data mining, and program evaluation.

Total Staff: 6 FTEs; 2 Vacant

- **Enterprise Linkages Project (ELP)** – Conduct **analyses** of County clients utilizing ELP, a **data warehouse** containing various data elements from DPSS, DCFS, DHS, DMH, DPH, CSS, Probation and the Sheriff.
- **Analytics** – **Program evaluation**, quantitative and qualitative analyses, and **data matching** to analyze outcomes and make recommendations for such programs as: job readiness for CalWORKS participants; supportive housing services to homeless individuals with mental health issues; and the impact of advocacy and assistance in applying for SSI benefits.

SIB Units – Administrative Support



Budget, Contracts & Administration

Contracting and fiscal services to support SIB staffing and program implementation.

Total Staff: 5.5 FTEs, 1.5 Vacant

- **Budgetary Oversight** – Provides oversight of SIB's \$31.4 million budget.
- **Contract Development** – Develops, executes, and amends Contracts and Memorandums of Understanding (MOUs) with County Counsel for SIB's **31 contracts and 12 MOUs**, totaling approximately \$33 million. Such agreements include: Information and referrals to health and human service agencies through 2-1-1; Implementation of a Child Care Rating System; Maintenance of the ELP data warehouse; and Support services for homeless individuals.



Revenue Enhancement

Administration of Countywide participation of the Medi-Cal Administrative Activities/Targeted Case Management (MAA/TCM) program.

Total Staff: 3 FTEs, 1 Vacant

- **Local Government Agency** –Verifies and certifies all Medi-Cal claims and cost reports prior to submission to State for federal reimbursement. Annually receives approximately **\$15 million in reimbursable expenditures**.

CEO-SIB provides coordination and oversight, and Auditor-Controller handles fiscal reviews. Participating service agencies: DHS, DPH, Probation, Public Guardian and First 5 LA.



Questions?